

Guide to Business Tax Receipt Online Renewal & Contractor Registration Verification

Q. Why did I receive a Business Tax Receipt (BTR) renewal notice?

- A. All Business Tax Receipt's expire at the end of each fiscal year (September 30th). At the end of each fiscal year, all BTRs must be renewed for the next one-year period. If your business is located inside the City of Pompano Beach city limits, a City issued BTR is required.

Q. How can I pay for my Business Tax Receipt renewal?

- A. You can renew your BTR online, by mail, or in person. If you mail in your BTR renewal, please make sure to reference your business name and BTR# on the check.

Q. Can I pay for a new Business Tax Receipt application online?

- A. Businesses with BTR classifications beginning with 003-001 and ending with 193-001 can be renewed online. Please note, that the following is a list of classifications require documentation prior to renewal and therefore a copy of the state license or certification must be emailed to BusinessTaxReceipt@copbfl.com, prior to renewing online or a copy must be enclosed with your check. **Temporary Holiday Sales Vendors (175-001 through 175-005) cannot renew online, as their BTR is only valid for a specific timeframe.**

Classification	Classification Code
Jewelry Dealers	100-000
Auto Repair	153-003 through 153-006 & 153-010 through 153-011
Motorcycle Repair	153-027
Bingo	020-001 & 002
Circus	040-001 & 002
Contractors	050-001 through 050-071, 050-076 & 050-077
Dance Hall	055-300 through 055-302
Day Care	057-001 & 002
Health Studio	083-000
Nursing Home	123-800
Pawnbroker	128-500
Pest Control	129-000
Plant Nursery	134-000
Public Events	145-250
Seafood Festival	156-500
Special Events	165-500
Travel Agent	182-000
Vendors	190-000 & 001

Q. Why must I show a copy of my state license?

- A. All businesses that are regulated by a state agency are required to produce a copy of a state license when renewing the business tax receipt. This is required by the Florida Statutes (Chapter 205).

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Q. I am having trouble renewing online. Where can I find my License Number and PIN?

A. The License Number is listed on the lower half of the renewal notice under the heading "BTR No." The required PIN is listed as "Web Pin" on the renewal notice. Please review your renewal notice to identify these numbers. If you have trouble or cannot find them, please call our office (954)786-4633 or (954)786-4688.

Q. I am having trouble renewing online. The computer is requiring me to enter a user ID and I do not have one. What can I do?

A. The website allows you the ability to create a master account with your own personalized user ID and PIN. To do so, click on "Create a Master Account." The computer will ask you to create a user ID and PIN. You will need the BTR number and PIN listed on your renewal notice to create a master account. These numbers are listed on the lower half of the renewal notice under the heading "BTR No." The required PIN is listed as "Web Pin" on the renewal notice. Please review your renewal notice to identify these numbers. If you have trouble or cannot find them, please call our office (954)786-4633 (954)786-4688.

If you do not want to create a master account, you can simply click on "renew license" and enter your license number and PIN.

Q. I would like to mail in my check. Who do I write my check to?

A. The City of Pompano Beach.

Q. I have received multiple renewal notices with different fees. Which fee do I need to pay?

A. Businesses that perform more than one function may have to pay the BTR fees in more than one classification. A large percentage of Pompano Beach's businesses fall into this category. If you received more than one renewal notice, each with a different BTR#, then you must pay for each renewal. If you pay online, you will have to pay for each renewal individually. If you renew in person or by mail, you can pay for all BTRs with one payment. Please make sure your business name and every BTR# is referenced on your check so that we correctly apply the payment.

Q. I just paid my BTR. Why am I being asked to pay for it again?

A. Business Tax Receipts (BTR) are paid annually, based on the City's fiscal year (October – September). If you paid for your BTR before September, the BTR must be renewed for the upcoming year by September 30th of every year. The City begins accepting payments for the upcoming fiscal year in July.

Q. Why did I receive a renewal notice for a professional office in addition to my BTR as a Professional?

A. A Professional Office BTR is required for the corporate entity that employs each Professional. The

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Code specifies that each "Professional" who holds a State License is to be taxed separately from the corporate entity where they practice.

Q. What if I have an existing BTR but did not receive a renewal notice?

A. Please call our office at 954-786-4633 or (954)786-4688 or email BusinessTaxReceipt@copbfl.com to receive a copy of the renewal notice. The BTR Office can provide you with a license number and PIN by phone so that you are able to renew online.

Q. What happens if I do not pay the BTR renewal fee?

A. If you do not pay the Business Tax Receipt (BTR) renewal fee by October 1, the account will become delinquent and penalties will apply.

Q. What if the amount is incorrect?

A. Please contact Business Tax Receipt at 954-786-4633 or (954)786-4688 or email BusinessTaxReceipt@copbfl.com.

Q. What if I have changes on the Business Tax Receipt (change of name, ownership, address)?

A. Please contact the Business Tax Receipt office at 954-786-4633 or (954)786-4688 or email BusinessTaxReceipt@copbfl.com. A new zoning certificate and BTR will be required for all transfers.

Business Ownership Transfer

Need bonafide bill of sale or closing statement, along with original city business tax receipt. A new application completed by the new owner including a Zoning Certificate, Outdoor Affidavit, corporation or fictitious name registration, any state or county licensing and a transfer fee.

Business Name Change Same Owner

Need new application and copy of amendments to the corporation, reflecting the change. If not a corporation then a copy of your fictitious name registration. Need original city business tax receipt a new Zoning Certificate, Outdoor Affidavit, any state or county licensing and a transfer fee.

Business Address Transfer

Need new application along with original city business tax receipt, corporation or fictitious name registration a new Zoning Certificate, Outdoor Affidavit, any state or county licensing and a transfer fee.

Q: How do I know if my contractor's registration with the City of Pompano Beach Development Services Department is up-to-date?

A: You can now view the status of registered contractors online using these simple steps.
1. Access the City of Pompano Beach Online "Click 2 Gov" portal:

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<https://c2g.pompanobeachfl.gov/Click2GovOL/index.html>

2. In the "Search By" field, make sure Business Name is selected (this is the default option).
3. In the "Business Name" field, type the business name of the contractor you are searching for and click Search.
4. From the Business Search Results, look for the category of City Contractor. The last column of the table on this screen will tell you if the contractor has an active *contractor registration account* with the City. This does not necessarily mean all documentation is up-to-date, so please continue through the rest of the steps.
5. Click on the Business Name link for more information.
6. Select the Business Tax Receipt Number for the Contractor you are checking. Scroll to the bottom of this screen to the "Additional Requirements" table.
7. This table shows the expiration dates of the various required documents. In some instances, the date is not formatted correctly and may be missing backslashes. In these situations, the information is still correct, so you should still be able to determine the accurate expiration date. If you have any questions, please feel free to contact the Contractor Registration Office at (954)786-4668 or (954)786-4633.
8. If your contractor's documentation is not current, feel free to:
 - Fax the updated document to (954)786-4666.
 - Scan the updated document and email as an attachment to BusinessTaxReceipt@copbfl.com, or
 - Bring the updated documentation into the Development Services Department in person.