1. Please clean temp files: Tools, Internet options, Delete Browsing History. Make sure that 'Preserve Favorites website data' is unchecked. Use these exact settings and press Delete:

2. If your link is saved in Favorites, delete it from Favorites.
3. Then go to Tools, Internet options, Advanced tab. Scroll down all the way to the bottom. Make sure Use SSL 3.0 and Use TLS 1.0 are checked:
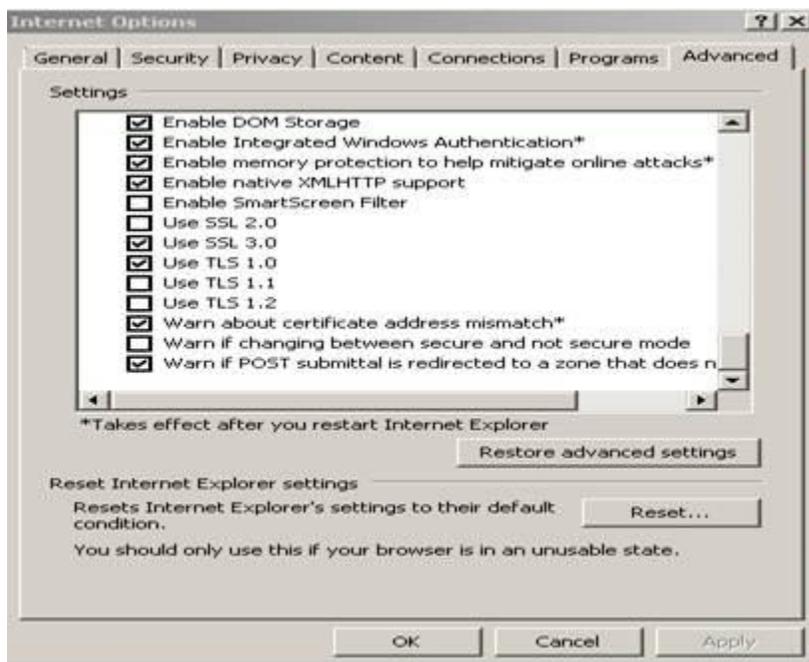
If after doing the steps above and you still need assistance please call 954.786.4530.

Thank you.