



PRESS RELEASE

City of Pompano Beach

100 West Atlantic Boulevard | Pompano Beach, FL 33060

Press Release Date: 5/28/20

Excellence in Customer Service Virtual Workshop
Tuesday, June 2nd
10:00 a.m. – 2:00 p.m.

The City of Pompano Beach and Broward College are collaborating to bring a series of free employment workshops to the community. The first workshop will be Excellence in Customer Service and will be held on Tuesday, June 2nd from 10:00 a.m. to 2:00 p.m. This workshop is designed to help candidates deal more effectively with hostile situations and provide exceptional customer service whether customers are internal or external. The workshop is free of charge.

This workshop collaboration between the City and Broward College is intended to improve lives by offering educational opportunities, workforce training and support services in the community. "Broward UP" is an organization that helps everyone realize their Unlimited Potential (UP). The goal is to help residents get the training needed to find a good job, make more money and get the skills needed to thrive in the workforce.

Due to social distancing measures currently in place, the first workshop will be virtual. Attendees may use any device with a microphone and a camera, such as cell phone, tablet, laptop or computer.

Space is limited, so email Associate Dean Geraldine Klonarides at gklonari@broward.edu to request sign up information. Upon completion of each workshop, residents will earn a Broward College Certificate of Completion.

The City of Pompano Beach Job Placement Center provides links to the residents and businesses of the community with career and growth opportunities through the creation of networks, training, education and individual support.

For more information contact dahlia.baker@copbfl.com or call 954-786-7866.